

CASE STUDY

Customer: HOME GROUP

Date: 11th December 2015 to 30th January 2016

Project Duration: 5 weeks **Project Co-Ordinator:** David Stainton

As Storm Desmond struck Cockermouth in December 2015, Xeric Limited were quickly asked to embark upon our largest single project to date; the high energy drying of 36 properties in a large cul-de-sac.

Split into three phases, we simultaneously dried 12 properties at a time over the course of just 5 weeks.

The entire street had been devastated. Cars had been washed away and the surviving Christmas decorations reminded everyone of the importance of getting this job done as efficiently as possible in order to speed up the claim process for the devastated residents.

Our swift reaction time meant that the building reinstatement works could begin much quicker than if a conventional drying method had been adopted. The reduction in the claim life cycle ultimately reduced the cost of the claim and, most importantly, ensured that the policyholder could return to their home in the quickest time possible.







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